

Quick Troubleshooting Checklist

Troubleshooting Basics

Tip: Run through this checklist before escalating any issue—most problems are solved here!

	Is the device powered on?
	Have you checked all physical cables and connections?
	Have you rebooted the system?
	Have you checked for software or driver updates?
	Have you scanned for viruses or malware?
	Have you reviewed error logs or alerts?
	Have you searched for the error code online?
	Have you ruled out user error or incorrect settings?
	Have you recently installed new software or hardware?
П	Have you tried reproducing the issue?